

Learn How ICC Recovered 5 Months of Overcharges Totaling \$121,000

Results At A Glance:

- Identified costly billing errors
- Put the power back in the hands of the shipper
- Recovered **\$121,000** in billing errors

The Situation: After signing a new FedEx contract, the client found themselves paying more than before.

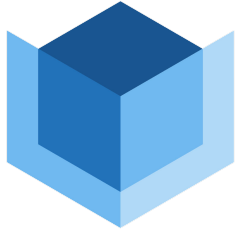


The Result: ICC delivered detailed reports on every incorrect charge, enabling the client to recover **\$121,000** from FedEx in just **5 months**.

The ICC Solution: ICC employed a **Contract Audit** to verify if the client's FedEx shipments were billed correctly:

- **Rerated shipments** to ensure accurate base rates and discounts.
- Validated **accessorial charges** were applied at the correct rates.
- Ensured the **custom dim factor** was applied properly.

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Learn How ICC Helped a Biomedical Firm Save \$4.5 Million Dollars on Their Five-Year Carrier Contract

Results At A Glance:

- Annual Invoice Audit recoveries in excess of **\$100,000**
- Five-year Contract Savings in excess of **\$4.5 Million**

The Situation: A biomedical firm paid for daily shipment alerts to manage late deliveries but overlooked the benefits of outsourcing parcel carrier audits and negotiating contracts without expert consulting.

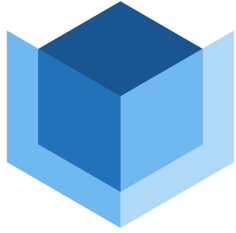


The Result: Projected to add over **\$4.5 million** in profits to the client's bottom line over the next five years.

The ICC Solution:

- Late delivery credits and invoicing errors fully documented.
- Full refunds credited to the client on a weekly basis.
- Conducted ICC's Proprietary Benchmark and Target Pricing Analysis.
- Discovered the client had been significantly overpaying their package carrier for years.
- Optimized the client's carrier contract for future savings.

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Learn How ICC Helped Reduce a Home Furnishings Distributor Freight Costs by 50%

Results At A Glance:

- Reduced costs of receiving/auditing/paying freight invoices by **50%**
- Reduced freight costs as a percentage of sales
Created a **transportation “profit center”**

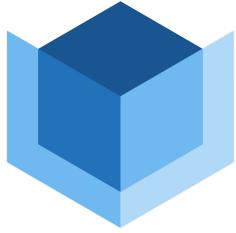
The Situation: A home furnishings distributor switched their freight payment terms from "collect" to "prepaid," creating challenges in managing thousands of freight bills monthly without increasing staff costs and ensuring they received the best service and competitive rates from carriers.

The Result: The client experienced significant cost savings, with dramatically improved freight bill processing quality and a substantial reduction in freight-related costs.

The ICC Solution: ICC took over the client's freight bill receiving, auditing, and payment processing.

- Reduced processing costs by approximately half, compared to the added salary expenses.
- Negotiated **Freight-All-Kinds** rates with a select group of freight carriers, significantly lowering costs.
- Standardized the **base rate structure** across carriers to enable accurate, carrier-by-carrier cost savings measurement.
- Built **multi-year transportation contracts** that eliminated annual general rate increases after the first year.

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Discover How ICC Slashed International Freight Costs by 23% for a Global Apparel Supplier

Results At A Glance:

- Reduced global transportation expenses by **23%**
- Ensured **profitability on every order sold**

The Situation: A wearing apparel supplier struggled to determine accurate international freight prices, resulting in difficulty quoting customers and losing profits due to rapidly changing supplier locations and unpredictable shipping costs.

The Result: The client achieved consistent **23%+ savings** on international freight and now profits on every order, eliminating previous losses and pricing uncertainties.

The ICC Solution: ICC took over the client's freight bill receiving, auditing, and payment processing.

- Negotiated a menu of competitive **global freight rates** with carefully selected service providers.
- Developed a **comprehensive worldwide shipping matrix** with up-to-date carrier rates for all destinations and weight classes.
- Continuously updated the matrix to maintain **accurate pricing** and **cost management**.

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Discover How ICC Increased Audit Recovery Dollars by 400% For a High Volume Shipper

Results At A Glance:

- **400% Increase** in Audit recovery dollars
- **Enhanced reporting and analysis** for better logistics spend visibility.

The Situation: A long-time UPS customer, spending several million dollars annually, relied on a traditional parcel post-audit service for invoice and service error recoveries. The shipper was averaging only **\$200 per month** in audit recoveries and suspected **greater savings were being overlooked**.

The Result: The shipper achieved a **400% increase in recovery dollars**, far exceeding previous results. With real-time insights and enhanced reporting, they optimized parcel spend and secured long-term cost savings.

The ICC Solution: ICC implemented its **advanced UPS Parcel Audit**, identifying missed refunds and recovering over **\$10,000 in the first month**.

- Detected billing errors and service charge discrepancies.
- **Enhanced reporting and visibility** through ICC's audit portal.
- Provided real-time insights for **better financial oversight**.

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